



2023 Value of IT Certification Candidate Report | Highlights

A snapshot of the perspectives and experiences of more than 21,000 professionals in 176 countries who prepared for and earned IT certifications amidst changing and challenging working conditions.

What's behind the pursuit of IT certification?

Respondents said they were motivated to:



Obtain skills, knowledge, or competence



Enhance professional profiles



Advance and be promoted



And many were rewarded for their investments.



received salary increases after earning their certifications

- 35% earned a pay increase of **30% or more**
- 58% were rewarded within **three months** of certification, and within six months that number jumped to **83%**



accepted job promotions



landed a new job in the same industry

Credentialed pros also enjoy more personal benefits.



Increased confidence



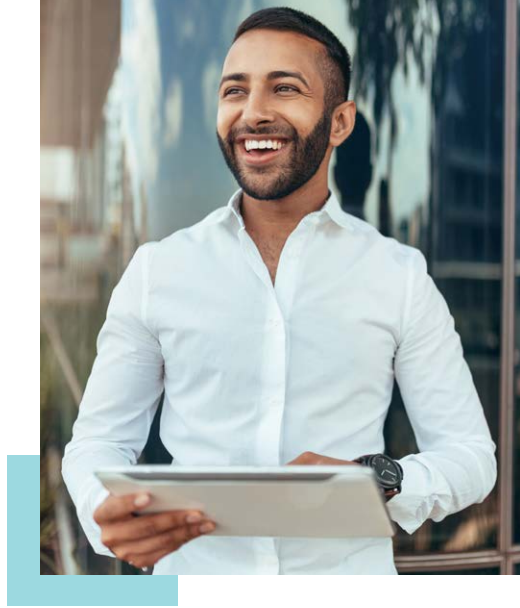
Greater determination to succeed professionally



Increased respect from peers

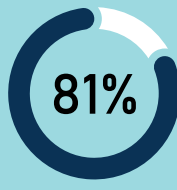


Greater job satisfaction

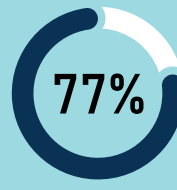


Employers benefit from IT certification as well.

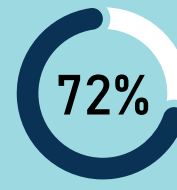
After earning certifications, credentialed employees feel they:



Produce higher quality work



Are better innovators



Are more efficient

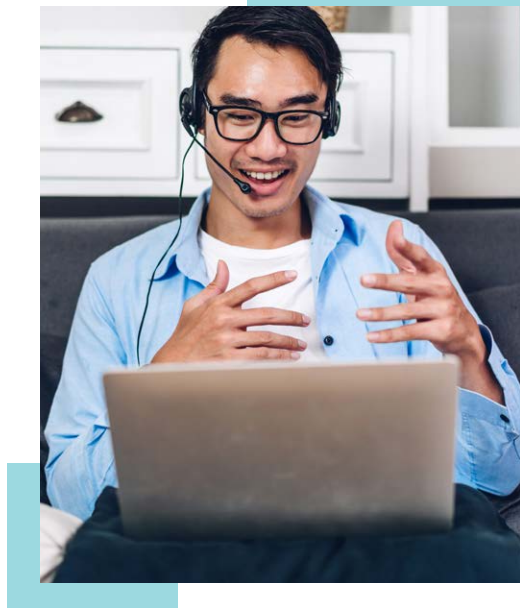


Are more productive

Technology demands, once driven by the global pandemic, have become the norm.

COVID-19 accelerated the arrival of the “future” workplace, where technology skills have become baseline requirements.

65% of candidates and **55%** of their employers increased investments in IT skilling.



But skills gaps will shrink faster, as younger people pursue certifications, and do so earlier in their learning journeys.

42% of Gen Z and **15%** of Millennials considered certification as students compared to just **7%** of Baby Boomers.

The top five specialty areas:



Cloud computing



Cybersecurity



Networking and wireless



Security



Virtualization